Percentage of letter-post items delivered within the quality standard

Per cent. The fourteen CRASA member states

CRASA
Communications Regulators' Association of Southern Africa

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Per cent. The fourteen CRASA member states

Member state	Value	Period	Source	Provenance
ZA South Africa	90%	2026	[2]	Validated
BW Botswana	73.4%	2025	[1]	Reported
AO Angola	*Not reported*			Not reported
KM Comoros	*Not reported*			Not reported
CD DR Congo	*Not reported*			Not reported
SZ Eswatini	*Not reported*			Not reported
LS Lesotho	*Not reported*			Not reported
MW Malawi	*Not reported*			Not reported
MU Mauritius	*Not reported*			Not reported
MZ Mozambique	*Not reported*			Not reported
NA Namibia	*Not reported*			Not reported
TZ Tanzania	*Not reported*			Not reported
ZM Zambia	*Not reported*			Not reported
ZW Zimbabwe	*Not reported*			Not reported

Source

[1] UPU Postal Statistics, technical notes, heading 8.10

[2] ICASA

Generated by the CRASA regulatory information-sharing platform on 26 November 2026. Each figure carries its own source and period in the table above.
https://crasadev.paneo.tech/en/comparator?mode=browse&indicator=postal-items-within-standard

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South Africa	90%	2026	ICASA
Botswana	73.4%	2025	UPU Postal Statistics, technica...
Angola	Not reported		
Comoros	Not reported		
DR Congo	Not reported		
Eswatini	Not reported		
Lesotho	Not reported		
Malawi	Not reported		
Mauritius	Not reported		
Mozambique	Not reported		
Namibia	Not reported		
Tanzania	Not reported		
Zambia	Not reported		
Zimbabwe	Not reported		

Source [1] UPU Postal Statistics, technical notes, heading 8.10
Source [2] ICASA
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